



## *Travelling with Sunstate.....*

We are ready to welcome you back to travel with confidence. Our *Sunstate Charters* COVID safety protocols mean that we have implemented enhanced procedures in response to the COVID-19 pandemic so that you can travel with peace of mind.

*Sunstate Charters* protocols comply fully with both Government and Industry standards allowing us to display the COVID Clean and Good To Go Logo's (as above).

This gives you the client the knowledge that we will keep your health and wellbeing at the forefront of everything we do.

The key features of *Sunstate Charters* are:

### *Fresh and Clean Hygiene*

*Sunstate Charters* provides additional cleaning, sanitising, and hygiene practices in all areas with emphasis on high touch points and hard surfaces. We use Government recommended cleaning, disinfectant and sanitisation products, routines, and monitoring.

*Sunstate Charters* ensures that guests and staff will be frequently reminded to adopt protocols for regular hygiene practices.

Our coaches are fully equipped with all that you will need. Our air-conditioning systems will be subject to thorough checks and increased routine cleaning to ensure the freshest air circulation supplemented with fresh air options.

### *Fit for travel*

To assist with everybody's wellbeing we ask for our guests' assistance in the following ways:

- ❖ staying home if you are unwell
- ❖ cleaning hands with soap and water or alcohol-based hand rubs
- ❖ covering your nose and mouth with a tissue or flexed elbow when coughing or sneezing
- ❖ avoid contact with anyone who has symptoms such as fever, a cough, sore throat, fatigue, and shortness of breath

Guests with any symptoms of illness prior to travel will be requested not to travel.

### *Physical Distancing*

Physical distancing measures will be in place wherever practicable.

*Sunstate Charters* ensures that we are applying physical distancing, considering both close and casual contact for the recommended periods of time. Time within the confines of the vehicle will be limited wherever practical (e.g. if there are stops during which it is safe and practical to disembark then passengers will be encouraged to do so).

*Sunstate Charters* will provide ready access to hand hygiene products at entry and exit points of the vehicle.